

2N & Microsoft Teams Integration

Answer the door via Microsoft Teams

Connect 2N IP Intercoms with Microsoft Teams through the Microsoft SIP Gateway, allowing Teams users to handle intercom calls and open doors directly from their Teams app.





Integration benefits

Direct integration supporting audio calls

Certified by Microsoft, 2N IP intercoms can make audio-only calls to Teams users and other SIP devices connected to the Microsoft Teams platform.

Effortless communication across devices

Teams users can answer intercom calls like regular Teams calls – on a desktop client, mobile app, or Teams-compatible desk phone.

Remote door unlocking

Dialpad allows you to unlock doors remotely from the Teams desktop client or mobile app - a convenient and secure way to grant access to visitors, deliveries, or employees from anywhere.

No additional hardware or software required

The integration works natively with Microsoft Teams, eliminating the need for third-party Session Border Controllers (SBCs) or additional software installations. This simplifies deployment, reduces costs, and speeds up implementation.

Call Queues support

2N IP devices can dial Teams Call Queues, ensuring smooth call handling with flexible options – such as ringing all users simultaneously or prioritizing selected users before reaching others.

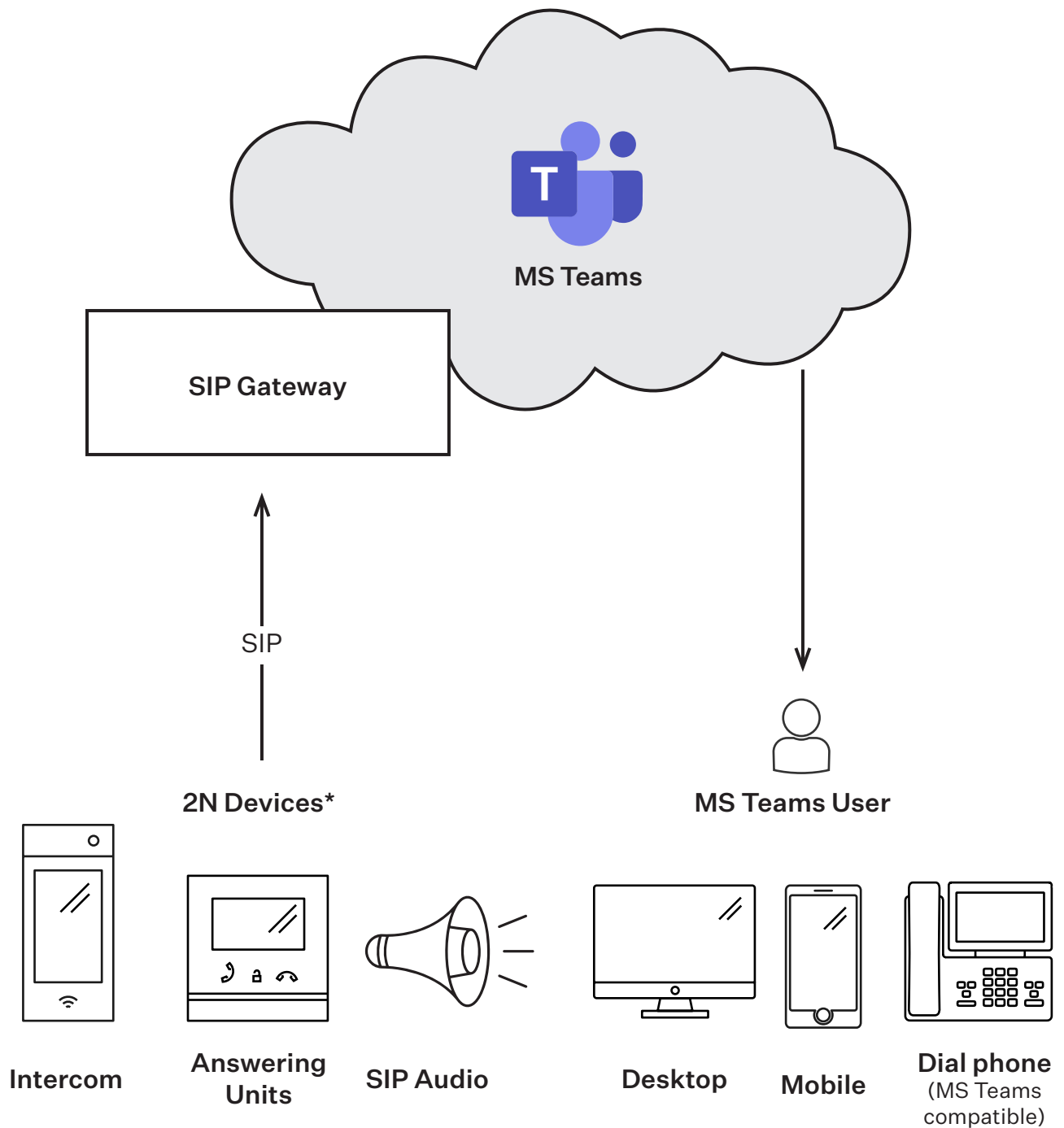
Two-way calling between MS Teams and 2N devices

You can easily call 2N IP devices – including intercoms, indoor units, and SIP Audio products for paging from the Teams application or any SIP device connected to the Microsoft Teams platform.



How It Works

- Connect 2N IP devices (intercoms, indoor units, SIP Audio products) to Microsoft Teams via the SIP Gateway.
- Calls from 2N IP intercoms are received by Teams users or routed to the PSTN or other SIP devices.
- Teams users can answer calls on their desktop client, desk phone, or mobile app.
- Doors can be unlocked directly from the Teams Dialpad during a call (via the Teams desktop client or mobile app).



* MS SIP Gateway Certified

Software & Licenses needed

Please see more on the official
SIP Gateway webpage:

2N OS: 2.46.1 and higher

A lifetime MS Teams license (paid per each 2N IP intercom and SIP Audio product) is required. All other 2N-supported devices do not need a license.

License ordering number: 9137921

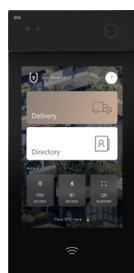
Teams users must have a phone number with PSTN calling enabled to use SIP Gateway.



<https://learn.microsoft.com/en-us/microsoftteams/devices/sip-gateway-plan>

Compatible 2N products

Intercoms



2N IP Style



2N IP Verso 2.0
2N IP Verso



2N IP One



2N IP Force



2N IP Safety



2N IP Solo



2N IP Base

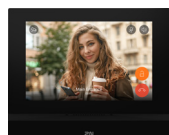


2N IP Vario

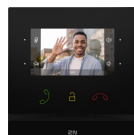


2N IP
Audio Kit

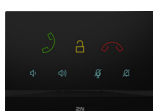
Indoor Stations



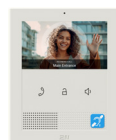
2N Indoor View
2N Indoor View WiFi



2N Indoor Compact



2N Indoor Talk



2N Clip

Elevator Communicators



2N LiftIP 2.0



2N Sentries Cabin

SIP Audio



SIP Speaker



SIP Speaker Horn

2N

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